 LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

**M.A.** DEGREE EXAMINATION - **SOCIAL WORK**

FOURTH SEMESTER – APRIL 2011

# SW 4964 - INDUSTRIAL RELATIONS & TRADE UNION

Date : 02-04-2011 Dept. No. Max. : 100 Marks

Time : 9:00 - 12:00

**SECTION A**

**Answer all questions. Answer to each question should not exceed 50 words. All questions carry equal marks. 10 x 2 = 20 Marks**

1. Define “Industrial Relations’.
2. Explain the concept ‘Industrial Dispute’.
3. What is Sympathetic Strike?
4. Explain ‘Code of Discipline’.
5. List any four skills essential for Collective Bargaining?
6. What is meant by ‘Third Party Intervention’?.
7. Indicate the role of State in regulating Industrial Relations?
8. Give the expansion of : JPC and JMC in the IR context.
9. Explain the concept of Mediation.
10. State any two major Objectives of the I.L.O.?

**SECTION – B**

**Answer any FOUR questions. Answer to each question should not exceed 300 words. All questions carry equal marks. 4 x 10 = 40 Marks**

1. With suitable examples bring out any FOUR causes of Industrial disputes in India.
2. Contextualize: a) Lockout. b)Slow-down strike. c) Gherao. d) Boycott.
3. Discuss the relevance of Standing Orders in promoting IR.
4. Bring out the significance of Collective Bargaining in enhancing Industrial Peace.
5. Write a short note on the role of Trade Unions in promoting Industrial Relations.

**SECTION – C**

**Answer any TWO questions. Answer to each question should not exceed 600 words. All questions carry equal marks. 2 x 20 = 40Marks**

1. Enlist and explain the principles of Industrial Relations and bring out the conditions that influence industrial relations climate in our country.
2. What are the preventive machinery available for promoting industrial rekltions in our country. Critically analyse the efficacy of their working.
3. Discuss the meaning, context and the process of Domestic Enquiry.

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